

# [Solved] Cannot Remove Pinned Item from Quick Access

See:

<https://www.winhelponline.com/blog/fix-quick-access-reset-pinned-shortcuts-stuck-not-working-windo ws-10/>

Reset Quick Access using the following steps:

The Quick Access "pinned" and frequent items data are kept in a file named

```
f01b4d95cf55d32a.automaticDestinations-ms
```

in the following folder:

```
%AppData%\Microsoft\Windows\Recent\AutomaticDestinations
```

To reset the Quick Access to the default items, you could use Windows Explorer to find and delete the above file in the above-referenced path,

Or, in the Windows search box (next to the start button - bottom left) type "cmd.exe" (without the quotes) and press the [enter] key to search for a "Command Prompt" as the result, and, within the results, right click on the "Command Prompt" and left click to select "Run as Administrator" from the drop down options (which opens a command prompt window with Admin privileges), and then highlight and select the following command string shown below in the code box, and left click on "copy" to copy that command string into your Windows clipboard, and then right click at the command line> of your command prompt window in order to paste the command string from the clipboard onto the command line, and, finally, press [Enter] to run the command string to delete the file:

```
cmd.exe /c del  
"%AppData%\Microsoft\Windows\Recent\AutomaticDestinations\f01b4d95cf55d32a.a  
utomaticDestinations-ms"
```

Windows will recreate the file (with all the pinned default folders) after you close all open instances of the Windows File Explorer Windows and then reopen File Explorer.

From:

<https://www.installconfig.com/> - **Install Config Wiki**

Permanent link:

[https://www.installconfig.com/doku.php?id=solved\\_cannot\\_remove\\_pinned\\_item\\_quick\\_access&rev=1685463672](https://www.installconfig.com/doku.php?id=solved_cannot_remove_pinned_item_quick_access&rev=1685463672)

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